

# Important Information to Help East Rockaway Residents Recover from Superstorm Sandy

Dear Neighbor,

While facing the devastation of Superstorm Sandy, this community reminded me why I'm proud to call Nassau County home. The compassion and charity you showed toward one another is truly inspiring and has been instrumental in rebuilding the lives of our friends and neighbors.

East Rockaway has always shown a dedication to family and community. These trying times will test our endurance, but we shall persevere, rebuild and maintain our beautiful communities.

Please use the information in this pamphlet as a resource for your family, business and neighborhood. My staff and I are here to serve the community and we will assist and advocate for you in whatever capacity is needed. Do not hesitate to contact us.

Sincerely,



Brian Curran

## EMERGENCY MANAGEMENT ASSISTANCE AND SHELTER INFORMATION

### FEMA

Everyone who has been affected by the storm should register with FEMA. FEMA provides assistance such as unemployment, temporary housing and rental assistance. Costs may be reimbursable, whether through insurance or disaster aid, so keep all receipts for work you do or equipment (pumps, etc.) you purchase. FEMA also provides replacement of certain household items to allow you to make your home safe and habitable.

FEMA contact information:

1-800-621-3362 or

TTY 1-800-462-7585.

More information about FEMA can be found at: [www.disasterassistance.gov](http://www.disasterassistance.gov).

### Disaster Recovery Center – FEMA & Nassau Community College

One Education Drive, Garden City

Open – 8:00 a.m. - 8:00 p.m.

### RED CROSS

Red Cross is providing emergency shelter and other aid. Please contact them for more information and support: 1-866-438-4636 or go to [www.redcross.org](http://www.redcross.org) for more information.

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FROM THE OFFICE OF STATE ASSEMBLYMAN

BRIAN

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# Important Information to Help East Rockaway Residents Recover from Superstorm Sandy

## NASSAU COUNTY OFFICE OF EMERGENCY MANAGEMENT

The Nassau County Office of Emergency Management provides information on available shelters and other important resources to help residents find the support they need in these difficult times. Phone: 516-573-0636

## VOLUNTEERING SITES & DONATIONS:

- **VOLUNTEER EFFORTS:** Those interested in volunteering should visit <http://www.nyc.gov/html/nycservice/home.html> for more information.

**DONATIONS:** Long Islanders should not make contributions unless they verify the charity seeking donations. You may verify the charity with the Attorney General's Office to ensure they are registered as a 501c3 with the State of New York at 1-800-771-7755.

## SEWAGE CLEAN-UP FOR EAST ROCKAWAY:

To assist homeowners in East Rockaway with the clean-up and decontamination of their homes damaged by sewer system breaches along North Boulevard and adjoining streets during superstorm Sandy, Nassau County has hired J.C. Broderick & Associates to offer site assessments for homes in the impacted areas.

The firm will provide recommendations for clean-up and decontamination of all homes in the specified areas at no cost to homeowners. Contact J.C. Broderick & Associates at 631-584-5492 to schedule an assessment

## NASSAU COUNTY WARM BED HOTLINE:

Nassau County Warm Bed Hotline provides shelter relief for cold winter months. For more information on the program, call 866-927-6233.

## SERVICES AND UTILITIES:

### LONG ISLAND POWER AUTHORITY (LIPA)

1-800-490-0075 [www.lipower.org/stormcenter](http://www.lipower.org/stormcenter)

### NASSAU COUNTY OFFICE OF EMERGENCY MANAGEMENT

516-573-0636

[www.nassaucountyny.gov/agencies/OEM/](http://www.nassaucountyny.gov/agencies/OEM/)

### NASSAU COUNTY DEPARTMENT OF PUBLIC WORKS

516-571-6900

### NASSAU COUNTY DEPARTMENT OF HEALTH

Weekdays: 516-227-9697 After-hours and Emergencies: 516-742-6154

[www.nassaucountyny.gov/agencies/health/](http://www.nassaucountyny.gov/agencies/health/)

### EAST ROCKAWAY DEPARTMENT OF SANITATION

516-887-6316

### AMERICAN RED CROSS

516-747-3500

[www.nyredcross.org/?nd=long\\_island](http://www.nyredcross.org/?nd=long_island)

### LONG ISLAND AMERICAN WATER

877-426-6999

[www.amwater.com/nyam/](http://www.amwater.com/nyam/)

### FEMA

800-621-FEMA (3362)

[www.disasterassistance.gov](http://www.disasterassistance.gov)

## IMPORTANT INSURANCE INFORMATION

### INSURANCE ASSISTANCE:

The Governor established a Financial Services Disaster Hotline for questions related to insurance claims (be sure to call this number if your insurance company is trying to charge you a hurricane deductible). The hotline is staffed Mon - Fri from 8 a.m. to 8 p.m., and Sat-Sun from 9 a.m. to 4 p.m. Phone: 1-800-339-1759

### FLOOD INSURANCE:

If you have flood insurance and are filing a claim you can take reasonable steps to protect your property from additional damage. Save all receipts paid to any contractor so they can be part of your total settlement. Photograph or, if possible, take a video of the damage - both of the property and of damaged items. You may be asked to keep all damaged items until the adjuster has visited you to inspect them. Be aware that most flood insurance plans require that a claim be made within 30 days.

If you do not have flood insurance, FEMA offers a National Flood Insurance Plan. While this plan would not apply to the recent storm, it would help protect you against future storms. For information call 1-888-379-9531.

### INTERNAL REVENUE SERVICE:

Tax law provisions may help individuals and businesses recover financially from the disaster. Businesses may be able to deduct losses of property and individuals may be able to deduct personal property losses not covered by insurance or other assistance. In some cases, the deductions can be applied to the prior year's taxes or tax refunds for the coming year can be expedited. For more information, call 1-866-562-5227 or visit [www.irs.gov](http://www.irs.gov) and go to their Disaster Assistance and Emergency Relief for Individuals and Businesses section.

## HELPING SMALL BUSINESSES

- Business and farm loans are available to people who have suffered damage to business property or economic injury. These low-interest loans are available through the Small Business Administration and the Farm Service Agency (FSA), to repair or replace damaged property not covered by insurance, and to provide working capital.
- You can obtain information at the Disaster Recovery Center (DRC). You can also call 1-800-621-FEMA (TTY: 1-800-462-7585) for information.
- The new Nassau County Recovery Center website will provide information, contacts and online links for businesses in need of help following the storm. The program also provides eligible small and mid-size businesses with up to \$99,000 on material purchased for repairs and reconstruction.
- Businesses in need of assistance can call (516) 571-1745, email [LEADS@NassauIDA.org](mailto:LEADS@NassauIDA.org) for help, or visit [www.nassaubackinbusiness.org](http://www.nassaubackinbusiness.org). An economic development professional will respond to any inquiry within 24 hours.
- Unemployed residents of Nassau County, as a result of Superstorm Sandy, may be eligible for Disaster Unemployment Assistance, please call 1-888-209-8124.

FROM THE OFFICE OF STATE ASSEMBLYMAN

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