



STACEY PHEFFER AMATO
Assemblywoman 23rd District
Queens County

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August 12th, 2020

Daniel Eichhorn, P.E.
President and COO
PSEG Long Island
333 Earle Ovington Blvd
Uniondale, NY 11553

Dear President Eichhorn,

I am reaching out to you regarding PSEG Long Island's (PSEG) response during and in the aftermath of Tropical Storm Isaias on the Rockaway Peninsula in Southern Queens.

The widespread communication failures by PSEG left many ratepayers in the dark, without answers, or with inaccurate estimates as to when their power would return - leaving them without vital information they needed to make decisions for the health, safety and welfare of their families. Many of these residents and local businesses lost hundreds if not thousands of dollars of perishable food and medication due to these failures. Therefore, I am requesting that PSEG announce a plan or provide a protocol for immediate reimbursement for my constituents- residents and businesses- who were left without power following Tropical Storm Isaias.

I respectfully request that you direct the appropriate personnel to investigate this situation and inform me of any corrective actions taken. If you have any questions regarding the information presented in this letter, please do not hesitate to contact me directly at [718-945-9550](tel:718-945-9550) or amatos@nyassembly.gov

Sincerely,

Stacey Pheffer Amato
Member of Assembly 23rd District, Queens

SPA/akk