



Hi Neighbor,

In the aftermath of Hurricane Ida, I'm writing to check in on you and your loved ones and inform you of resources available post-flood.

### **FEMA**

This week President Biden approved a Major Disaster Declaration for New York — opening FEMA Individual Assistance and other programs up to New Yorkers to help with damages from the storm.

FEMA individual assistance (IA) can provide individuals — both homeowners and tenants — grants of up to \$34,000 for storm damages.

Apply online at [www.disasterassistance.gov](http://www.disasterassistance.gov)

Or call 1-800-621-3362 between 7 am - 1 am, any day of the week.

### **Reporting other damages including fallen trees and street light issues**

- Document any damages by taking photos
- Call 311 or visit [portal.311.nyc.gov](http://portal.311.nyc.gov)
  - Make sure to keep a record of your 311 complaint number
- File an e-claim for any property, vehicle or water damage with the comptroller's office: <https://comptroller.nyc.gov/services/for-the-public/claims/e-filing/>
  - The website directions are a bit tricky -- you will need to download the relevant claim form (towards the bottom of the page), fill it out and save it, and then upload it to the same website (further down on the page)

Feel free to share photos and any complaint numbers with our office by emailing [ad36@nyassembly.gov](mailto:ad36@nyassembly.gov) or 718-545-3889 and we will monitor the complaint's progress.

### **Stay up to date on services available**

You can sign up for text alerts through NotifyNYC and receive text messages from the city as new information & resources become available.

Sign up: [a585-nycnotify.nyc.gov](http://a585-nycnotify.nyc.gov)

Additionally, service centers and other post-storm resources (including food assistance) can be found on the NYC Emergency Management Website: <https://www1.nyc.gov/site/em/resources/ida.page>.

As always, if you have any questions or need additional support, please feel free to contact my office at 718-545-3889 or [ad36@nyassembly.gov](mailto:ad36@nyassembly.gov).

We know that the storm has been devastating to many of our neighbors. If you are wondering what other government programs you may qualify for -- including food stamps, cash assistance, and more -- visit [Benefits Kitchen](#) and answer the questions to see your eligibility.

Solidarity,

Zohran

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