

Dear Riis Residents:

I want to be sure you saw this important notice from NYCHA regarding water quality in Riis. **In short, do not drink the water in your apartment or use the water for cooking.** 

Our office is reaching out to residents to ensure you have this important information.

## Read below for more information from NYCHA:

ATTN: Residents of RIIS I and II Houses NYCHA recently performed sampling of the drinking water at Riis Houses. The testing identified levels of arsenic that are above the U. S. Environmental Protection Agency (EPA) standard for drinking water. Due to this finding, NYCHA is issuing the following advisory, which is in effect until further notice:

Do not drink the water in your apartment or use the water for cooking. You may use the water for bathing and laundry. NYCHA will provide drinking water throughout the weekend to all impacted residents. If you need assistance getting drinking water to your apartment, please call the Customer Contact Center (CCC) at 718-707-7771.

A NYCHA staff member will visit your apartment to run the faucets to flush the water system. After the system is flushed, NYCHA will take additional samples to confirm any contamination has been removed and that the water meets drinking water standards. If you have any questions about drinking water, please call 311.

We apologize for the inconvenience. The health and safety of residents is our top priority, and we are working with the NYC Department of Environmental Protection and NYC Department of Health and Mental Hygiene to address this issue as quickly as possible.

## Contact NYCHA's Customer Contact Center (CCC) at 718-707-7771 for assistance getting drinking water to your apartment.





**IMPORTANT: PLEASE READ** 

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Work orders: Use MyNYCHA (nyc.gov/mynycha) or call the Customer Contact Center at 718-707-7771 For more info about outages at NYCHA visit **on.nyc.gov/outages** or scan this QR code:



Our office is deeply concerned by this incident and will be working with residents to understand why this happened and how we can prevent these unacceptable circumstances going forward.

Sincerely,

Harvey