



“The best opportunities are often the least utilized. I want to ensure every senior in our Mohawk Valley community is able to recognize and access the resources available to them.”

– Assemblywoman
Buttenschon

207 Genesee St., Room 401, Utica, NY 13501

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LOOK INSIDE
*for important
information about*
senior resources

Helpful resources for Mohawk Valley *seniors* from

Assemblywoman Marianne
Buttenschon



Assemblywoman Marianne Buttenschon is helping seniors access important resources

HEAP and Emergency HEAP

The Home Energy Assistance Program (HEAP) helps eligible households pay the cost of heating or cooling their homes. Emergency HEAP benefits are also available if you are in danger of running out of fuel or having your utility service shut off.

Eligibility and benefits are determined by income, household size, primary heating source and who resides in the household.

For more information on HEAP and emergency heating services contact:

Oneida County Department of Social Services

800 Park Avenue

Utica, NY 13501

Phone: **315-798-5559**

Days Open: Monday - Friday, 8:30 a.m. - 4:40 p.m.

Prescription Drug Assistance

The Elderly Pharmaceutical Insurance Coverage (EPIC) Program provides secondary coverage for Medicare Part D and EPIC-covered drugs purchased after any Medicare Part D deductible is met. Seniors can apply for EPIC at any time of the year and must be enrolled or eligible to be enrolled in a Medicare Part D drug plan. EPIC also covers approved Part D-excluded drugs once a member is enrolled in Part D.

For more information on EPIC, call **800-332-3742** or visit https://www.health.ny.gov/health_care/epic/

Consumer Scam Protection

Consumer scams have caused individuals to lose millions of dollars through deception and false promises. Seniors are vulnerable to these scams and are less likely to file claims, making it more important to learn how to prevent this type of fraud before it happens.

New York has programs available to educate seniors on the risks of consumer scams and resources available to victims. For more information and tips, visit

<https://ag.ny.gov/resources/individuals/consumer-issues>

You can also contact the Consumer Hotline at **800-771-7755**.



Important Phone Numbers

courtesy of **Assemblywoman Marianne Buttenschon**

Oneida County:

Board of Elections:315-798-5765

Department of Health:315-798-6400

Motor Vehicle Department:315-798-5749

Aging Office:315-798-5456

Department of Social Services:315-798-5700

Emergencies

Oneida County Sheriff:315-736-8364

Oneida County Emergency Services:315-765-2526

Oneida County Fire Control:315-724-6116

State Assistance

Attorney General Consumer Hotline:800-771-7755

NYS Office of Victim Services:800-247-8035

Department of Tax and Finance:518-457-5181

Department of Health:855-355-5777

NY Project Hope Mental Health Hotline:844-863-9314

Unemployment Assistance:888-209-8124

Federal Assistance

Federal Trade Commission Identity Theft Hotline:877-438-4338

Consumer Response Center:877-382-4357

Postal Service:800-275-8777

Senator Charles Schumer:315-423-5471

Senator Kirsten Gillibrand:518-431-0120

Social Security:800-772-1213

Services & Hotlines

EPIC Hotline:800-332-3742

Equifax:800-525-6285

Experian:888-397-3742

TransUnion:800-680-7289

Medicare Helpline:800-633-4227

Office for the Aging Helpline:800-342-9871

Utility Bill Problems:800-342-3377

"Do Not Call" Telemarketing Registry:888-382-1222

Questions or concerns?
I'm here to help!

**Assemblywoman
Marianne Buttenschon**

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Utica, NY 13501

315-732-1055

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