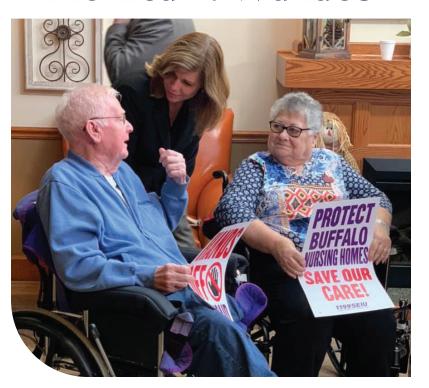


"Seniors in our community face a distinct set of challenges, including predatory consumer scams and high prescription drug prices. I'm fighting to ensure they have access to the resources they need to be comfortable and financially secure in their golden years."

Assemblymember Monica P. Wallace

Helpful **Resources for Erie County** Residents from

Assemblymember Monica P. Wallace



Assemblymember Monica P. Wallace is keeping you informed...

HEAP and Emergency HEAP

The Home Energy Assistance Program (HEAP) helps lowincome individuals pay the cost of heating their homes. Emergency HEAP benefits are also available if you are in danger of running out of fuel or having your utility service shut off. Eligibility and benefits are determined by income, household size, primary heating source and who resides in the household.

For more information on HEAP and emergency heating services, visit www.otda.ny.gov/programs/heap or call 1-800-342-3009.

Prescription Drug Assistance

The Elderly Pharmaceutical Insurance Coverage (EPIC) Program provides secondary coverage for Medicare Part D and EPIC-covered drugs purchased after any Medicare Part D deductible is met. Seniors can apply for EPIC at any time of year and must be enrolled or eligible to be enrolled in a Medicare Part D drug plan. EPIC also covers approved Part D-excluded drugs once a member is enrolled in Part D.

For more information on EPIC, visit www.health.ny.gov/ health care/epic or call 1-800-290-9138.

Consumer Scam Protection

Consumer scams have caused individuals to lose millions of dollars through deception and false promises. Seniors are particularly vulnerable to these scams and are less likely to file claims, making it more important to learn how to prevent this type of fraud before it happens.

New York State has programs available to educate seniors on the risks of consumer scams and resources available to victims. For more information and tips, visit www.aq.ny.qov/bureau/ consumer-frauds-bureau. You can also contact the Consumer Helpline at 1-800-771-7755.

COVID-19 Pandemic

The COVID-19 pandemic has presented our community with unprecedented challenges, especially for our seniors. However, resources and support are available to help those impacted. Continuing to follow social distancing guidelines and public health recommendations is crucial for protecting everyone, particularly older adults and high-risk populations.

For more information, contact the NYS Department of Health Coronavirus Hotline at 888-364-3065.

Weatherization Program

The New York State Division of Housing and Community Renewal's Weatherization Assistance Program helps lower energy costs for income-eligible households. Weatherization helps reduce energy costs, conserve energy and improve safety and health standards. Services are determined after an on-site energy audit. The Supportive Services Corp. in Erie County is available to help at the local level. This non-profit organization offers weatherization services designed to complete energy evaluations and perform the necessary work to make the house more energy efficient and safe at no cost to the qualifying homeowner. Visit *hcr.ny.gov/weatherization-applicants* and www.supportiveservices.org/weatherization or call 716-881-6350 to learn more.

Affordable Connectivity Program

The Affordable Connectivity Program is an FCC benefit program that helps ensure households can afford the broadband they need for work, healthcare and other critical needs. For more information, please visit www.fcc.gov/acp or call 1-888-225-5322.





Erie County van services for seniors:

716-858-7433 or www2.erie.gov/seniorservices/transportation

Center for Elder Law and Justice:

716-853-3087 or www.elderjusticeny.org

Meals on Wheels WNY:

716-822-2002 or www.feedmorewny.org

Erie County

Board of Elections	. 716-858-8891
Public Health Department	716-858-7690
Motor Vehicle Department	716-858-8785
Department of Senior Services	716-858-8526
Department of Social Services	716-858-8000
Supportive Services - Weatherization	.716-881-6350

Emergencies

Erie County Sheriff	716-858-7618
Essential Community Services	
NYSEG Natural Gas Émergency Line	
NYSEG Electrical Emergency Line	
New York State Police (Alden)	
New York State Police (Elma)	
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State Assistance

Attorney General Consumer Helpline	800-771-7755
NYS Office of Victim Services	800-247-8035
Department of Taxation & Finance	
Department of Financial Services	800-342-3736
Department of Health	888-364-3065
NY Project Hope Mental Health Hotline	844-863-9314
Unemployment Assistance	888-209-8124

Federal Assistance

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Federal Trade Commission	
Identity Theft Hotline	877-438-4338
Consumer Response Center	877-382-4357
Postal Service	800-275-8777
Senator Charles E. Schumer	716-846-4111
Senator Kirsten Gillibrand	716-854-9725
Social Security	800-772-1213

Services & Hotlines	
EPIC Helpline	800-332-3742
Equifax	
Experian	
TransUnion	800-680-7289
Medicare Helpline	800-633-4227
Office for the Aging Hotline	
Litility Rill Problems	

888-382-1222

"Do Not Call" Telemarketing Registry