



**ASSEMBLY STANDING COMMITTEE ON TOURISM, ARTS, PARKS
AND SPORTS DEVELOPMENT**

SUBJECT: Live entertainment event ticketing practices and enforcement.

PURPOSE: To examine live entertainment event ticketing practices and enforcement under the New York State Arts and Cultural Affairs Law.

Friday
May 9, 2025
12:00 PM
Hearing Room C
Legislative Office Building
Albany, New York 12248

ORAL TESTIMONY WILL BE BY INVITATION ONLY

Concerts and live entertainment are a multi-billion-dollar industry in New York State. Chapter 358 of the Laws of 2022 updated the laws regulating tickets sales for these events to enhance protections for consumers. Significant changes were made regarding how ticketing software may be used to purchase tickets, the operations of online ticketing marketplaces and notably, the introduction of all-in ticket pricing. These changes were made to enhance consumer experiences and to make the ticketing industry more transparent. These laws that guide live ticketing for entertainment events in New York State are set to expire on June 30, 2025, giving the Legislature the opportunity to reflect on the impact and effectiveness of prior changes and review potential updates. Such changes have broad implications for promoters, brokers, venues, artists, and consumers throughout the state. This hearing is intended to examine enforcement and implementation of the current ticketing laws as well as gather information from such stakeholders on how to improve the live ticketing experience statewide.

The Committee is interested in receiving feedback from various stakeholders regarding current live entertainment ticketing practices and how such practices impact the industry and consumer experience. Testimony should also include feedback on enforcement of these practices, an examination of current protections, and next steps for renewing and enhancing the laws that govern ticketing for live entertainment events.

Oral testimony will be limited to 10 minutes' duration. In preparing the order of witnesses, the Committee will attempt to accommodate individual requests to speak at particular times in view of special circumstances. These requests should be made on the attached reply form or communicated as early as possible.

Ten copies of any prepared testimony should be submitted at the hearing registration desk. The Committee would appreciate advance receipt of prepared statements.

Attendees and participants at any legislative public hearing should be aware that these proceedings are video recorded. Their likenesses may be included in any video coverage shown on television or the internet.

In order to meet the needs of those who may have a disability, the Assembly, in accordance with its policy of non-discrimination on the basis of disability, as well as the 1990 Americans with Disabilities Act (ADA), has made its facilities and services available to all individuals with disabilities. For individuals with disabilities, accommodations will be provided, upon reasonable request, to afford such individuals access and admission to Assembly facilities and activities.

Ron Kim
Member of Assembly
Chair, Committee Tourism, Arts, Parks and Sports Development

PUBLIC HEARING REPLY FORM

Persons invited to present testimony at the public hearing on current live entertainment ticketing practices as well as potential changes to legislation dealing with the live ticketing industry are requested to complete this reply form as soon as possible and mail, email, or fax it to:

Skyler Heller
Analyst
Assembly Committee on
Tourism, Arts, Parks and Sports Development
Room 513 – Capitol
Albany, New York 12248
Email: hellers@nyassembly.gov
Phone: (518) 455-4355
Fax: (518) 455-7250

- I plan to attend the following public hearing on current live entertainment ticketing practices as well as potential changes to legislation dealing with the live ticketing industry on May 9, 2025.
- I have been invited to make a public statement at the hearing. My statement will be limited to 10 of minutes, and I will answer any questions which may arise. I will provide 10 copies of my prepared statement.
- I will address my remarks to the following subjects:

- I do not plan to attend the above hearing.
- I would like to be added to the Committee mailing list for notices and reports.
- I would like to be removed from the Committee mailing list.
- I will require assistance and/or handicapped accessibility information. **Please specify the type of assistance required:** _____

NAME: _____

TITLE: _____

ORGANIZATION: _____

ADDRESS: _____

E-MAIL: _____

TELEPHONE: _____

FAX TELEPHONE: _____